
[Lactanet](#) is an organization providing innovative dairy herd management and genetic services to dairy farm customers and professional advisors throughout the country. Our team is comprised of 450 employees dedicated to providing services to more than 8,000 dairy farms across Canada. Lactanet provides milk recording, genetic evaluation, advisory and herd management software solutions.

Computer, Networking, and Sales Support Specialist (On-site)

As part of a team, your primary responsibility will be the support and delivery of on farm computer and network technologies' solutions to dairy producers, to help complement our Herd Management Software products and services. This is a full time position.

In this role, you will:

- Provide sales, support and troubleshooting services to software and subscribing customers, via phone, email, remote desktop and on site.
- Perform in-person, on-site and remote support assistance for computer and networking installations.
- Assist customers to understand and effectively utilize software and hardware to improve overall on farm technology solutions.

Requirements

- Minimum College Diploma, in Computer and Networking Technology.
- Knowledge of computer and networking hardware, routing, wireless and wired, with at least one (1) year of demonstrated experience in computer and networking service or support.
- Ability to work in a team-oriented environment and with technology suppliers.
- Self-motivated, resourceful with problem-solving skills.
- Basic knowledge of dairy farm management practices and fluency in French (asset).

Working Conditions

- Working from our Guelph office location with travel to farms, across provinces.
- We are a dynamic organisation and value the well-being of our employees. We offer competitive health and wellness programs including health, dental benefits and company pension plan.

Apply

If you meet the qualifications for this position, please send your resume with the subject line « Computer, Networking, and Sales Support Specialist (On-site) » to careers@lactanet.ca