
Lactanet is an organization providing innovative dairy herd management and genetic services to dairy farm customers and professional advisors throughout the country. Our team is comprised of 450 employees dedicated to providing services to more than 8,000 dairy farms across Canada. Lactanet provides milk recording, genetic evaluation, advisory and herd management software solutions.

CUSTOMER SERVICE REPRESENTATIVE – Ponoka, AB

This is a **part-time** position, reporting to the Regional Sales & Services Manager, your primary responsibility is to meet Lactanet customer needs with fast, accurate, and useful information. In this role, you will be working directly on-farm. Candidates who enjoy farming, cows and rural road travel who can maintain organization and communication remotely will excel in this position.

Responsibilities

- Visit dairy farms daily to sample milk, collect data, and promote our dairy herd improvement services to dairy producer customers.
- Assist and provide additional information to customers about the interpretation and application of data collected.
- Independently arrange your administrative, travel and scheduling tasks.
- Actively participate in the job training provided.

Requirements

- Diploma in agriculture would be considered an asset.
- Practical knowledge and working experience in the dairy industry.
- Strong customer service and interpersonal skills.
- Proficiency with computers with residential high-speed internet.
- Valid driver's license and dependable transportation.
- Resides in the circuit area.
- This position **may** require occasional heavy lifting of up to 58 lbs.

Working Conditions

Working from your home office and on-farm work. Work variable and irregular hours. Work done at different times of the day; partly very early in the morning and partly at the end of the day. Daily travel.

Why work at Lactanet

We are a dynamic organisation and value the well-being of our employees. We offer health and wellness programs, competitive salary, and benefits (group insurance and pension plan), training and professional development opportunities, a stimulating, progressive and collaborative work environment, and many other benefits.

Apply

If you meet the qualifications for this position and reside in the **Ponoka area of Alberta**, please send your resume with the subject line «CSR – Ponoka, AB » to careers@lactanet.ca