

# CAREER OPPORTUNITY



## Customer Relations Representative

### Ontario

Lactanet is accepting applications for a full-time permanent, Customer Relations Representative position. Candidates must enjoy responding to service requests, problem solving and working in a fast-paced environment. This position is part of a union.

### Position Overview

- Provide technical support and instruction to field staff with issues in field-related programs to enable them to complete test day processes.
- Be a resource for clients and industry partners for specific and general questions related to milk recording services and information.
- Maintain the administrative activities in the department, including tracking and reporting departmental activities, and interaction on an ongoing basis with clients, staff, labs and management.

### Qualifications & Experience

- Minimum of 2 years related experience
- Excellent verbal and written skills
- Ability to work independently and in a team-oriented environment
- Organizational and problem-solving skills with an ability to continually review priorities.
- Knowledge of the dairy industry
- Ability to learn computer software and knowledge of the Microsoft Office Suite
- Ability to speak French (asset)

### Working conditions

Normal office working conditions at the Guelph office location. Work schedule may vary (possibility of hybrid or remote)

### How to Apply

If you meet the qualification for this position, please send us your resume with an email subject line 'Customer Relations Representative' to [careers@lactanet.ca](mailto:careers@lactanet.ca).

Lactanet is the leading dairy herd improvement organization responsible for milk recordings, genetic evaluations, knowledge transfer and dairy cattle traceability. We provide products and services to help Canadian farmers manage their dairy operation.

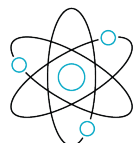
### The benefits of working at Lactanet include:

- Group Insurance & Pension Plan
- Flexible Schedule
- Vacation & Sick Days
- Free Medical Teleconsultation
- Training & Development
- All Equipment Provided
- Employee Assistance Program

### CORE VALUES



Excellence



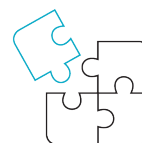
Innovation



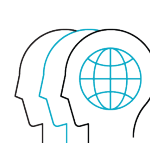
Integrity



Diversity



Synergy



Leadership