

Subject: Changes to Invoicing for Herd Management Software

Dear Lactanet Customer,

We would like to inform you of an important change concerning the billing of our herd management software. Software fees are now billed separately from milk recording fees.

In addition, the current billing method, which covers the last six months of usage, will be changed. We will transition to an annual billing method covering the next 12 months. This method is in line with our supplier's practices and industry standards.

As a result, your invoice covering the period from July 1, 2024 to December 31, 2024 will be the last to cover a six month period. To facilitate the transition to annual billing in 2026, we will apply the following steps:

- In **July 2025**, you will receive an invoice covering a 12 month period - from January 1, 2025 to December 31, 2025.
- At the **beginning of 2026**, we will send you an invoice covering the entire year 2026.
- Subsequent invoices will continue to be issued annually at the beginning of each year.

We are aware that these changes may require adjustments on your part. We are available to answer your questions and support you through this transition.

Please consult the calendar below for an overview of upcoming billing periods:

year	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	
2024													Invoice
2025							Invoice						
2026	Invoice												
2027	Invoice												

Thank you for your trust and understanding. Please do not hesitate to contact us if you have any questions or need clarification at (519) 824-2320 ext 5228 or by e-mail at cgans@lactanet.ca

Sincerely,

The Lactanet Team